

Managed IT & Security Service Plans

Service

ESSENTIAL

IT Package

ADVANCED

Security Package

PREMIUM

IT & Security Package

Managed IT Services

24/7 Helpdesk & Remote Support	×	×	✓
Business Hours Helpdesk & Remote Support	✓	✓	✓
Patch Management & System Updates	✓	✓	✓
Proactive Monitoring & Maintenance	Basic Monitoring	Standard Monitoring	Advanced Monitoring & Maintenance

Cybersecurity Solutions

Basic Cybersecurity Protection	×	Basic Security Tools	Advanced Security Suite
Endpoint Detection & Response (EDR)	×	EDR Basic	EDR with Threat Hunting
Email Security & Phishing Protection	×	Phishing Protection	AI-Powered Email Protection

Cloud & Backup Services

Cloud & Backup Services	×	Cloud Backup (Limited)	Full Cloud & Backup Management
Disaster Recovery & Business Continuity	×	Limited Recovery Support	Full Disaster Recovery Support

Compliance & Risk Management

Compliance & Risk Management	×	Basic Compliance Assistance	Compliance & Risk Assessments
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IT Strategy & Consulting

IT Strategy & Consulting	×	×	IT Roadmap & Strategy Planning
Virtual CIO (vCIO) Services	×	×	Dedicated vCIO Consulting

Network & Infrastructure Management

Network & Infrastructure Management	Basic Support	Standard Support	Comprehensive Network Management
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Data Collaboration Services is an innovative technology solutions provider dedicated to delivering the best IT services.

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